

# Financial Policy

While we do prioritize our patients' needs, it is important to understand that you are responsible for payment in accordance with AdaptHealth's terms. Assignment of benefits to a third-party does not relieve the patient of the obligation to ensure full payment. Billing third-party payers is not an obligation, but rather a service we offer if all necessary billing information and signatures are provided.

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## Medicare

We may accept Medicare assignment, billing Medicare directly for 80% of allowed charges and billing the remaining financial responsibilities to additional insurances or the patient directly. You are responsible for providing our billing department with all necessary insurance information. We offer Electronic Claims Transmission for courtesy billing on unassigned orders. Presentation and verification of your Health Insurance Card is necessary.

*We provide equipment upon approval and authorization from the managed care representative.*

## Medicaid

We may provide equipment to Medicaid recipients upon verification and approval of coverage status and medical justification. Presentation and verification of your State Beneficiaries Identification Card and personal ID are required.

*Presentation of your insurance card may be necessary.*

## Private Insurance & Managed Care

We may bill private insurance carriers upon verification and approval of coverage status and medical justification. You are responsible for providing our billing department with all necessary insurance information. Presentation and verification of your insurance card and personal ID are required.

*Remember, billing a third-party insurance does not guarantee payment. Financial responsibility remains with you, the patient.*

## Estimating Costs

As a service to you, we will send your bill for services directly to your primary and secondary insurance companies. Additional supplies and services may be necessary, and the total cost increases accordingly. It is important to know that some insurance companies do not pay the exact amount for services that are billed. We attempt to provide you with the most accurate estimate of the charges that you are responsible for prior to services being rendered but please be aware that after the insurance processes your claim your patient responsibility portion may be different from the estimate provided.

## Payment

Prior to receiving products, AdaptHealth requires a form of payment on file to satisfy any balances that are not paid by your insurance. This will include that patient portion of rental charges incurred in future months. We accept Visa, MC, AMX, Discover and electronic checks, all information is securely stored on our PCI compliant merchant processor.