adapthealth
Home Medical Supplies

Ostomy Order Checklist

Please provide the following documentation when ordering ostomy products:

+ Patient demographic information
+ Face to face notes documenting the date the patient became an ostomy patient
  - Most recent face to face notes must be signed and dated. Cannot deliver if not signed and dated
+ Type of ostomy and cause or condition for the ostomy
+ Extended wear barriers require:
  - If a patient has a type of ileostomy or urostomy, they will automatically qualify for extended wear because of the liquid output (urostomy-urine) and highly corrosive output (ileostomy – digestive contents)
  - You will also sometimes see “high output” ostomy which will auto qualify the patient for extended wear
  - If patient just has a colostomy, there must be something in the medical records justifying why they need extended wear vs. regular wear (i.e. excessive sweating)
+ Ostomy Standard Written Order (SWO) required elements:
  + Patient name
  + Order date
  + Treating practitioner name or National Provider Identifier (NPI)
+ Treating practitioner’s signature
+ All items needed for minimum of 30 days including reference/item numbers
+ ICD 10 Diagnosis code as it must be related to the specific ostomy:
  - K94.00 Colostomy complication, unspecified
  - K94.03 Colostomy malfunction
  - K94.10 Enterostomy complication, unspecified
  - K94.13 Enterostomy malfunction
  - Z43.2 Encounter for attention to Ileostomy
  - Z43.3 Encounter for attention to colostomy
  - Z43.6 Encounter for attention to other artificial openings of urinary tract
  - Z93.2 Ileostomy status
  - Z93.3 Colostomy status
  - Z93.6 Other artificial openings of urinary tract status
+ This information is aligned with Medicare LCD requirements
+ 90 day supply and automatic shipments may be available based on the patient’s health plan rules

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