

## URGENT PRODUCT RECALL

March 28, 2025

Dear Valued McKesson Customer:

Medline has notified McKesson Medical-Surgical Inc. (MMS) of an Urgent Product Recall regarding specific lot(s) of their Sterile Water and Sterile Normal Saline. This notice has been issued because it was identified that the Medline Sterile Water and Medline Sterile 0.9% Normal Saline bottles were leaking at the interface of the peel-foil and bottle opening. If the peel-foil seal between the cap and bottle is compromised, product can no longer be considered sterile. Non-sterile product utilized on a patient may increase the risk of patient infection. Affected product first shipped April 10, 2023.

For questions regarding this notification, please contact Medline at **(866) 359-1704**.

A review of our records indicates that your company may have purchased items included in this notification. Carefully review the information in this letter and follow the instructions provided below.

Refer to the table below for a list of affected item(s) and lot number(s) distributed by McKesson Medical-Surgical

MMS #	MFG Catalog #	Description	Affected Lot(s)			
86290	RDI30296	SALINE, IRR SOL STR 0.9% 100ML(48/CS)	23DJA038	23GJA118	23JJA144	24BJA158
			23DJA070	23GJA132	23LJA114	24CJA048
			23DJA114	23HJA033	24AJA025	24CJA117
			23EJA057	23IJA045	24AJA061	24CJA147
			23EJA128	23IJA052	24AJA180	24DJA010
			23EJA144	23IJA102	24BJA038	24HJA075
			23FJA110	23IJA103	24BJA092	24HJA178
			23GJA041	23JJA119	24BJA119	24KJA148
1146899	RDI30295	WATER, STR IRRIGATION 100ML (48/CS)	23CJA159	23KJA047	24AJA157	24JJA164
			23GJA086	23LJA089	24CJA089	24KJA008
			23HJA080	23LJA031	24IJA004	24KJA051
			23JJA010	24AJA095	24IJA036	24KJA108

### McKesson Customer Instructions:

- 1.) Immediately discontinue use of any product matching the affected item(s) and lot number(s) listed above. If you have no product matching the affected item(s) and lot number(s), no further action is needed.
- 2.) A copy of the Urgent Product Recall from Medline has been included for reference.
- 3.) If you have product affected by this notice, fill out the McKesson Reply Form and return it to our Corporate Customer Service Center via email at [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or fax at **(866) 871-0270**. To ensure timely credit to your account and support the completion of this notice, please respond within 30 days. **Please note:** Credit will only be issued for the affected Lot(s) of the product(s) listed above and entered on the reply form. **Please place a new order for replacement product if there is an immediate need.**
- 4.) Please dispose of any affected product in your possession in accordance with your institution's policies and procedures.
- 5.) If you have further distributed any of the item(s) referenced in this notification, provide your accounts with a copy of this notification.

We sincerely apologize for any inconvenience this notice may have caused you and your staff. If you have any questions about information provided in this communication, please contact our **McKesson Medical-Surgical Recall Message Center** at [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or call **(800) 688-8840**.

Thank you for your prompt attention,

McKesson Medical-Surgical Inc.

**McKesson Medical-Surgical Inc.**

[www.mckesson.com](http://www.mckesson.com)  
RC-2025-061

McKesson Medical-Surgical Inc.  
Product Recall Reply Form: RC-2025-061  
Medline Industries - Sterile Water and Sterile Normal Saline

March 28, 2025

Complete this reply form and return all pages immediately via email to [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or fax at **(866) 871-0270** should you have affected product.

To ensure timely credit to your account and support the completion of this notice, please respond within 30 days.

Date: \_\_\_\_\_ Ship to Acct Number: \_\_\_\_\_

Your Name: \_\_\_\_\_ Email Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Account Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

I acknowledge that I DO HAVE product affected by this notification and have disposed of this product in accordance with my institution's policies and procedures.

Qty	Unit of Measure	Affected Lot #(s)	MMS #	MFG Catalog #	Description
			869290	RDI30296	SALINE, IRR SOL STR 0.9% 100ML(48/CS)
			1146899	RDI30295	WATER, STR IRRIGATION 100ML (48/CS)

*\*Discard Affected lot numbers only*

**\* The affected lot number(s) are listed on the McKesson customer letter. Please dispose of affected product in accordance with your institution's policies and procedures.**

**Credit will only be issued for product(s) listed above with affected lots.**

If you have any questions about information provided in this communication, please contact the McKesson Recall Message Center at [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or call (800) 688-8840.



Medline Industries, LP  
Three Lakes Drive  
Northfield, IL 60093-2753

Toll Free: 866.359.1704  
Email: [Recalls@Medline.com](mailto:Recalls@Medline.com)  
Fax: 866.767.1290

[medline.com](http://medline.com)

# Medline Industries, LP

## IMMEDIATE ACTION REQUIRED

### **Sterile Water, USP, 100mL & Sterile 0.9% Normal Saline, USP, 100mL**

March 19, 2025

Dear Valued Medline Customer:

Medline Industries, LP is issuing a recall for specific item(s) and lot(s) of Medline Sterile Water, USP, 100mL and Medline Sterile 0.9% Normal Saline, USP, 100mL. Please refer to the enclosed list for all affected item number(s) and affected lot number(s). This recall notice is being issued as it was identified that the Medline Sterile Water and Medline Sterile 0.9% Normal Saline bottles were leaking at the interface of the peel-foil and bottle opening. If the peel-foil seal between the cap and bottle is compromised, product can no longer be considered sterile. Non-sterile product utilized on a patient may increase the risk of patient infection. Affected product is to be destroyed. Please complete the required actions below to be issued a credit.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax and to Medline Industries, LP.

#### **REQUIRED ACTION:**

1. Immediately check your stock for the affected item number(s) and lot number(s) listed on the attached destruction form. Quarantine all affected product. ~~Upon completion of the below actions, please destroy affected product.~~
2. ~~Please return the completed enclosed destruction form listing the quantity of affected product destroyed. Even if you do not have any affected product, please complete and return the destruction form.~~
3. ~~Your account will be issued a credit upon receipt of the completed destruction form.~~
4. If you have transferred possession of this product to another individual, to another department or another location in your organization you are required by FDA regulations to notify them of this recall communication. Please request that customers destroy any affected product. You should include your customers' quantities on your destruction form.

If you have any questions, please contact 866-359-1704 or email [Recalls@Medline.com](mailto:Recalls@Medline.com)

Please accept our sincere apologies for any inconvenience this may have caused. We, like you, place the health and safety of your patients first and foremost.

Sincerely,

*Karin Johnson*

Karin Johnson  
Product Recall Specialist Sr.

Recall Ref#: R-25-057



Medline Industries, LP  
Three Lakes Drive  
Northfield, IL 60093-2753

Toll Free: 866.359.1704  
Email: Recalls@Medline.com  
Fax: 866.767.1290

medline.com

## Attachment 1

RDI30295					
23CJA159	23GJA086	23HJA080	23JJA010	23KJA047	23LJA089
23LJA031	24AJA095	24AJA157	24CJA089	24IJA004	24IJA036
24JJA164	24KJA008	24KJA051	24KJA108		

RDI30296					
23DJA038	23DJA070	23DJA114	23EJA057	23EJA128	23EJA144
23FJA110	23GJA041	23GJA118	23GJA132	23HJA033	23IJA045
23IJA052	23IJA102	23JJA103	23JJA119	23JJA144	23LJA114
24AJA025	24AJA061	24AJA180	24BJA038	24BJA092	24BJA119
24BJA158	24CJA048	24CJA117	24CJA147	24DJA010	24HJA075
24HJA178	24KJA148				

Recall Ref#: R-25-057