

Manufacturer name:	Dexcom												
About the Recall:	This Urgent Medical Device Correction applies ONLY to users of Dexcom Receivers with a part number listed below. Users of the Dexcom G6 or G7 Receiver have reported an issue in which the receiver may not provide audio output to alerts/alarms as expected. An impacted receiver will still provide an alert through vibration and visual prompts. Other receiver and system functions, including accuracy, are not impacted.												
Products(s) numbers/models that are affected:	<table><tr><th colspan="3">Table 1: Impacted Receiver Information - US</th></tr><tr><th>Part Number</th><th>SKUs</th><th>Part Description</th></tr><tr><td>MT27408-1</td><td>STK-FE-001, STK-FM-001, STK-FR-001</td><td>Dexcom G6 Receiver</td></tr><tr><td>MT26403-0</td><td>STK-AT-011, STK-AT-012, STK-AT-013</td><td>Dexcom G7 Receiver</td></tr></table>	Table 1: Impacted Receiver Information - US			Part Number	SKUs	Part Description	MT27408-1	STK-FE-001, STK-FM-001, STK-FR-001	Dexcom G6 Receiver	MT26403-0	STK-AT-011, STK-AT-012, STK-AT-013	Dexcom G7 Receiver
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URL Link(s) to Manufacturer Notice/Web Site:	<p>www.dexcom.com</p> <p>If you need assistance related to this issue or notification, please call Dexcom Technical Support at 1- 844-478-1600. Technical Support is available 24 hours a day/7 days a week to assist you</p>												
Actions to be taken by customer/Patient:	<p>Please check your device against the impacted part numbers listed above. If you should have one of the devices, please navigate to the following webpage on your internet browser using your computer <a href="https://dexcom.com/enus/checkreceiver">https://dexcom.com/enus/checkreceiver</a>. Should you need further assistance with the serial number verification please contact Dexcom Technical Support 1-844-478-1600</p>												